



RTGS Integrated Regional
Electronic Settlement System

SOUTHERN AFRICAN DEVELOPMENT COMMUNITY

File ref. no.: 18/3/7/1 C

2019-09-19

SADC-RTGS OPERATIONAL NOTICE: 011/2019

SADC-RTGS CONTINGENCY ARRANGEMENTS FOR THE PLANNED INDUSTRIAL ACTION BY SOUTH AFRICAN FINANCE UNION (SASBO) ON 27 SEPTEMBER 2019

In light of the planned industrial action scheduled for 27 September 2019, we wish to confirm the following contingency arrangements relating to the availability and support of the SADC-RTGS system:

- The SADC-RTGS system will operate as per normal;
- Provision has been made for the minimum resource requirements to support the SADC-RTGS system;
- Normal business continuity management processes are in place and ready to be invoked if required.

Related queries may be directed to the NPSD Business Continuity Coordinator Ms Jackie Adams on +27 12 313 3753 or via e-mail jackie.adams@resbank.co.za.

Yours sincerely,

Magedi-Titus Thokwane
SADC-RTGS OPERATIONS
SOUTH AFRICAN RESERVE BANK

SADC-RTGS Customer Support Centre
Telephone No +27 12 313 4622 / Email address SADC-RTGS-CSC@resbank.co.za